

#1 VISUAL USER FEEDBACK PLATFORM FOR SOFTWARE TEAMS

# User feedback is [ @#!#+\$?% ] hard.

Make it easy with in-app visual feedback, data automation, and user session replays in a powerful management platform.



## PROBLEM

When people think about user feedback for things like bug reports, feature requests and general comments, they likely want to run in the opposite direction. It's time consuming. It's difficult. Feedback and feature requests come in through many different sources throughout the software development lifecycle, and they are often vague, without context, and take a lot of time to investigate and action.

## SOLUTION

Userback streamlines and automates the feedback lifecycle so software teams can collect and action feedback and bugs with minimal manual overhead. Only Userback can:

- collect feedback in a variety of visual formats for absolute clarity
- deliver insights and the necessary technical information automatically
- directly integrate into existing tools, natively slotting into your development workflows

It's why **20,000+** software teams choose Userback to enhance software and address bugs and issues for rapid software development.

### Key benefits:



#### Visualized

Screen captures, video recordings and session activities allow you to see issues and requests through the user's eyes so you know where to start.



#### Accelerated

Speed issue resolution: feedback and bugs are submitted with visual context, technical context, and user insights to get to the root cause fast.



#### Automated

From system information to console logs, and progress notifications to resolution messages, don't waste valuable time on the basics ever again.



#### Integrated

Works with your existing tools and workflows through prebuilt integrations or custom webhooks.



#### Customized

Set the widget's appearance to match your brand. Target its location and behavior through the API, triggered by URL, device type, query strings, or time on page.



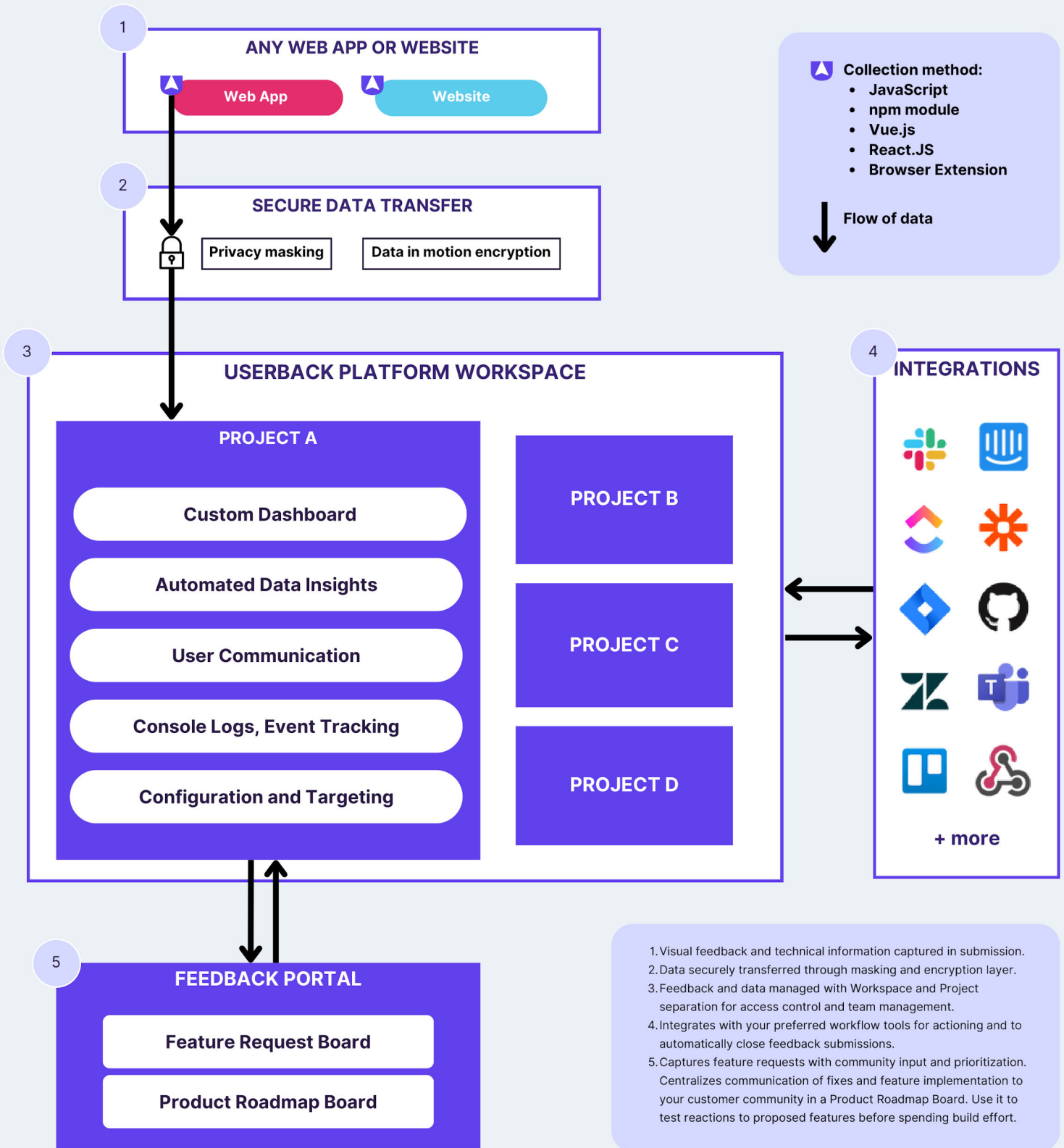
"Userback: An indispensable tool in our arsenal."

"Legendary app from a legendary team."

"Absolute best and easiest to use feedback tool."

"Best option on the market. I mean that."

# How it works:



Set up your free automated user feedback loop in minutes at [app.userback.io/signup](https://app.userback.io/signup)